

November, 4, 2021

Ply Gem Siding Group
Attn: Warranty Dept. - Leland Harris
303 W Major St
Kearney, MO 64060

SUBJECT: CLAIM #WCP97

Dear Leland,

As requested in your letter of September 22, 2021 I have enclosed a sample of the affected area. I have also provided an image of removed Ply Gem Engineered Roofing tiles. As you can see from the photo the exposed portion of the tile is exhibiting significant fading. My colorimeter reading shows fading of about 20 hunter units, far in excess of the 4 hunter units limit specified in the warranty. Also shown is an image of a tile which broke into three pieces while being removed. This indicates to me that structural integrity of the tiles is also compromised.

I look forward to hearing of your findings in the 2-3 week time frame stated in you letter.

Sincerely,

Michael W. Griner
619 Bridgeway LN
Naples, FL 34108

